



WEST BENGAL STATE UNIVERSITY

Berunanpukuria, Malikapur Barasat

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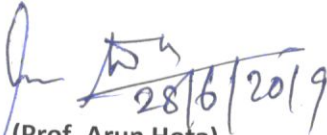
Date :

Internal Quality Assurance Cell (IQAC)

Action Taken Report

28/06/2019

Many departments introduced the practice of feedback collection from the students since the inception of the University and teachers used them for improving their personal teaching and evaluation methods. West Bengal State University had formally drafted feedback forms for the students, parents, tutors and the alumni in 2017. So far the procedure adopted was that forms were distributed to the students and their parents and their feedback collected in sealed envelopes.. As a confidence building measure, student giving feedback were not identifiable from the filled-in forms. Alumni however sent their feedback through e-mail. Feedbacks are taken at the end of each academic session, analyzed, and the reports displayed on the website. On the basis of these feedbacks the University has implemented a major change in the curricula by adopting CBCS system where every Department offers at least one course for ability enhancement and another on skill enhancement. Besides, inter departmental electives are made mandatory to widen the knowledge horizon of the students. The University has also made it mandatory for the students to participate in at least one Value added course outside the curriculum which helps students acquire life skills and make them aware on the issues relating to environment, sustainability and gender. University in near future will implement the system of feedback through the web portal to enhance the transparency and confidence in the feedback process.


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